



HIGHLAND HILL VETERINARY SERVICE

Spring 2011

Over the past year we have experienced some major changes here at HHVS:

This fall, **Liz Harju** resigned from HHVS in order to spend more time with her growing family. We would like to congratulate Liz and her husband, Derek, as they are expecting their second child in July! We wish Liz the very best of luck and will miss her dearly.



We would like to officially welcome **Beth Fitzpatrick** (and her dog Olive) to our practice! Beth started working full time at HHVS in October and has since taken over as the Office Manager. She will be in the office Monday through Friday from 9 am to 4 pm, so feel free to give her a call to introduce yourself and your critters!

Many of us have discussed the recent changes in recommended deworming programs for our horses. We are happy to announce that Kendyl has put together a comprehensive deworming program for her clients, which will make for an easier and cost effective transition to using a **Strategic De-Worming Plan!** Attached is a brief write up describing the reason behind this change as well as a guide to help our clients introduce this plan to your herd.

Additionally, we have also enclosed information to help us update our **client and patient files**, and information about our updated **billing program**. We did our best to make improvements to our business practices, which will ultimately translate into cost savings and convenience for our clients. Please read over the attached letter and let us know if you have any questions or concerns.



Please give us a call to start **booking your appointments for Spring visits**. Spring is a very busy time of the year and appointment times fill up fast! Horses will be due for their full series of shots including: Rabies, Flu/Rhino, EWT/WN, Strangles, and/or Potomac Horse Fever. We recommend that these vaccinations be given over 2 to 3 visits in order to allow the animal's immune system to respond adequately to each vaccine while reducing the risk of adverse reactions. Remember that there is no farm call if 8 or more horses are receiving spring vaccinations!

Spring visits for our **ruminant and camelid patients** include annual exams, Rabies, CD&T booster, deworming, hoof trimming and Vitamin E and Selenium shots.

Be sure to take advantage of our **Winter Dentistry Discount** before it is too late! Receive 20% off all dentistry services performed before the end of February 2011! Also, if 5 or more horses are floated at the same farm, there is no farm call.



HHVS is also now on **Facebook!** If you are on Facebook, feel free to "like" our page so you can be notified of any new information, events, products, and so on. You can find us by searching "Highland Hill Veterinary Service" or by following this link: www.facebook.com/pages/Highland-Hill-Veterinary-Service/150813281631216. Our web-site is still a work in progress, but we hope to have it up and running with basic information soon!

Best wishes for a happy and healthy 2011!
~ Kendyl, Beth, Dee & Liz

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